**6676 Z1**

**ATTACHMENT A – Technical Requirements**

Bidder Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Bidder should fully respond to each question in enough detail to allow for comprehensive evaluation of the response. Responses will be considered in evaluating Technical Approach.

|  |
| --- |
| **Technical Requirements** |
| 1. | * + 1. FCC Guidelines specify the need for the most accuracy possible in closed captioning. Please describe efforts taken to measure and maintain accuracy of real time closed captioning.
 |
| Response:  |
| 2. | * + 1. Describe the Bidder’s scheduling procedures for real time captioning and translation services. Please include the anticipated requirements for advance notice of both real- time captioning in English and in Spanish (when the speaker is speaking English, but Closed Captions are in Spanish).
 |
| Response: |
| 3.  | * + 1. After an initial live airing, programs frequently re-air outside of the 24-hour grace period allowed by the FCC for original closed captioning, and these programs need the captions corrected and re-fed. Describe Bidder’s caption cleanup procedures. Please include the anticipated requirements for turnaround time for corrected captioning in English and in Spanish (when the speaker is speaking English, but Closed Captions are in Spanish).
 |
| Response: |
| 4. | Describe Bidder’s cancellation policy. |
| Response: |
| 5. | * + 1. Describe Bidder’s ability to caption in multiple languages simultaneously in real time.
 |
| Response: |
| 6. | * + 1. Describe any failover plan in place to minimize interruptions due to equipment malfunction:
 |
| Response: |